

# STORZ & BICKEL GMBH & CO. KG



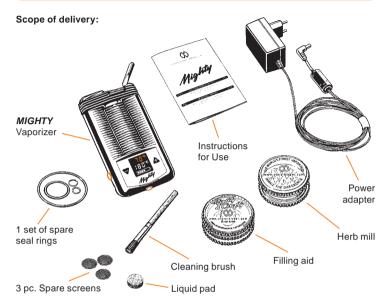
# **INSTRUCTIONS FOR USE**

Read carefully before using the device and save these instructions.

### INSTRUCTIONS FOR USE ENGLISH

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## 1. PRODUCT OVERVIEW **MIGHTY** VAPORIZER



(optional accessory: 12 volt car adapter)

Please check whether all components have been included. If not, please inform the Storz & Bickel Service Center.

In the case of technical problems, questions about the device, repairs, warranty claims and disposal of the device, customers in the US and Canada should contact the following address:

Storz & Bickel America, Inc. · 1078 60th Street, Suite A · Oakland, CA 94608 Phone: 510-451-1553 · Fax: 510-451-2053 email: service-america@storz-bickel.com

All other customers should contact this address:

Storz & Bickel GmbH & Co. KG  $\cdot$  Rote Strasse 1  $\cdot$  78532 Tuttlingen, Germany Phone: +49-7461-969707-0  $\cdot$  Fax: +49-7461-969707-7

email: service@storz-bickel.com

# 1. PRODUCT OVERVIEW MIGHTY VAPORIZER

## **MIGHTY** Vaporizer functional elements:





Read the following safety recommendations thoroughly and carefully before using the device.

These Instructions for Use are a significant part of the vaporizer and power adapter and must be provided to the user.

The instructions given in these Instructions for Use must be strictly observed as they are extremely important to ensure safety during installation, use and maintenance of the vaporizer and power adapter.

Please keep this brochure in a safe place for future reference.

You may download the current Instructions for Use for the *MIGHTY* on www.storz-bickel.com.

# **Explanation of symbols**



Please follow these instructions carefully!



## Safety recommendations!

In order to avoid injuries to persons and damage to the equipment, it is mandatory to observe instructions marked with this symbol.



#### Note/Tip!

This symbol always gives you technical information or useful tips regarding the vaporizer.



Symbol for the manufacturer - the manufacturer's name and address are next to the symbol



The device was introduced after 13 August 2005.

It may not be disposed of in normal household waste.

The X on the trash can indicates the necessity of disposing of this device separately.



#### EU conformity symbol:

The manufacturer confirms with this symbol the compliance of the product with the applicable European directives and standards.



Nationally Recognized Testing Laboratory: additional requirements of UL 499 and CAN/CSA-C22.2 No. 64 have been tested on the basis of EN 60335-1.



Safety tested and production monitored by TUEV SUED Germany



# Caution! Hot surfaces! Do not touch metal parts!



Keep away from sunlight.



Protect against moisture and humidity.



DC (direct current)

## The following symbols relate to the power adapter.



Safety Category II device



UL Recognized Component Mark: This symbol indicates that the corresponding devices are listed by UL

# **RoHS**

Restriction on the use of certain hazardous substances in electrical and electronic equipment



Efficiency Level 5
Efficiency of power adapter



Symbol for FCC declaration of conformity (electromagnetic interference approval in the USA)



Equipment with this symbol may only be used in the house (dry surroundings).

#### Safety recommendations

- The packaging material (plastic bags, boxes etc.) must be kept out of the reach of children as it is a potential source of danger.
- People who require assistance must be supervised constantly during application. Such persons often underestimate the hazards involved (e.g. strangulation with the power adapter cord), thus resulting in a risk of injury.
- The device contains small parts. which can block the respiratory tract and lead to choking. Therefore, make sure that you always keep the vaporizer and the accessories out of the reach of babies and infants.
- When charging the battery, only use the power adapter supplied with the vaporizer or the 12 volt car adapter available as an accessory from Storz & Bickel. The use of products from other sources can damage the battery.
- If you have any concerns, ask a specialist to check whether the electrical system is in accordance with the local safety regulations.
- If there are any problems during operation, immediately pull out the power adapter from the socket.
- The power adapter cord must be unwound over its entire length (avoid rolling up and overlapping

- the cord). It must not be exposed to any impacts and must be kept out of the reach of children. Also, it must not be kept near liquids or sources of heat and must not be damaged. Do not wind the power adapter cord tightly, nor pull it over sharp edges and never crush or kink it. If the power adapter cord is damaged, please contact our Service Center to have it replaced. Never try to repair a power adapter cord yourself!
- ➤ The use of multiple sockets and/or extension cables is not recommended. However, if this is absolutely necessary, only products with a quality certificate (such as UL, IMQ, VDE, +S etc.) may be used, provided the specified power exceeds the power required (A=Ampere) by the devices that are connected.
- After use, the vaporizer must be placed on a stable, flat surface. To be used only at a sufficient distance away from heat sources (ovens, stoves, fireplaces), and in locations where the ambient temperature cannot drop below +5°C (+41°F). Store the vaporizer and power adapter in a dry place protected against the effects of weather and out of the reach of children or unqualified persons. It cannot be used in damp locations (such as bathrooms, etc.)

- Do not operate the vaporizer close to flammable objects such as curtains, tablecloths, or paper.
- Keep the vaporizer and power adapter away from pets (e.g. hamsters, mice) and other animals which could damage the insulation of the power adapter cord.
- The vaporizer and power adapter may only be repaired by our Service Center. Incorrectly performed repairs without the use of original spare parts can prove dangerous to the user.
- Danger to life when opening the power adapter as live components and connections are exposed.
- The vaporizer must never be repaired or transported when the power adapter is plugged in.
- The vaporizer and power adapter must never be operated when the power adapter cord is faulty.
- Do not put any objects into the openings of the device.
- Do not leave the vaporizer unattended while it is being operated. After use, switch off the heater.
- The ventilation slots and the hot air outlet of the vaporizer may not be closed, obstructed, or blocked while the device is being used, nor while it is cooling down.



Caution! Hot surfaces!

- The filling chamber is made of metal; do not touch it when it is hot
- ➤ Before cleaning, disconnect the power adapter from the socket. The vaporizer and the power adapter should be cleaned only with a dry cloth or a damp cloth if absolutely necessary. Never immerse the vaporizer or the power adapter in water or any other liquid, nor clean it with direct jets of water or steam.
- The vaporizer and the power adapter must not be used in damp or wet conditions.
- Do not expose the vaporizer or the power adapter to rain. Do not use in the bathroom or above water.
- Never touch the vaporizer or power adapter with wet or damp parts of the body.
- Never operate the vaporizer or power adapter when it is wet or damp. If the vaporizer or the power adapter gets wet, it must be checked by our Service Center for damage to electrical components.
- Do not use in an atmosphere with risk of explosion or ignition.
- Never allow the vaporizer or the power adapter to be used by children or unqualified persons.
- Only use original Storz & Bickel accessories and spare parts.



The manufacturer is not responsible for any damage or personal injury caused

by inappropriate, incorrect or irresponsible use.

## 3. INTENDED USE

The **MIGHTY** Vaporizer releases fragrances or aromas from the herbs and other plant materials listed below. These aromatic substances are released through vaporization by heated air, and may be directly inhaled.

The device may only be used with the recommended vaporizing media. The use of other substances can present a health risk.

The **MIGHTY** Vaporizer is not intended for medical/therapeutic purposes.

## 4. OVERVIEW OF PLANTS

Below is an overview of the plants that are suitable for vaporization in the **MIGHTY** Vaporizer.

The aromas and fragrances from the plant materials listed below may be vaporized.\*

Any other use is inappropriate and potentially dangerous.

Information and up to date news about plants suitable for vaporization will be published on www.storz-bick-el.com.

Plant name	Botanical name	Portion of the plant used	Temperature- setting
Eucalyptus	Eucalyptus globulus	the leaves	130°C (266°F)
Hops	Humulus Iupulus	the cones	154°C (309°F)
Chamomile	Matriarca chamomilla	the blossoms	190°C (374°F)
Lavender	Lavandula angustifolia	the blossoms	130°C (266°F)
Lemon balm	Melissa officinalis	the leaves	142°C (288°F)
Sage	Salvia officinalis	the leaves	190°C (374°F)
Thyme	Thymus vulgaris	the herb	190°C (374°F)

#### WARNING:

Please consult your doctor or pharmacist if you have any medical concerns. It is possible that some plants may cause allergic reactions for the user. If this occurs, it is urgently recommended to refrain from further use of such plants.

Only use the plant parts which are found in this list and which have been verified according to the regulations of the European or any other pharmacopoeia with regard to genuineness, purity and pathogenic germs. You can purchase such plants or plant parts in pharmacies.\*

It is important to observe the following instructions in order to set the *MIGHTY* Vaporizer with the plant material in the best possible way for your personal requirements.

\*This statement has not been evaluated by the FDA. The *MIGHTY* Vaporizer is not a medical device and is not intended to diagnose, treat, cure or prevent any disease.

# 5. FACTORS INFLUENCING VAPORIZATION

The amount of aromas and fragrances released can be influenced by the following factors:

- Quality: The amount of aroma or fragrance contained in the respective plant material that can be vaporized.
- 2. Quantity: The amount of vaporization material in the filling chamber.
- Surface: The finer the plant is ground, the greater the surface and the more aromas and fragrances can be released during the vaporization cycle.
- Temperature: The higher the temperatures, the more aromas and fragrances will be released at once

Please note: Increasing the temperature should be the last resort, because plant material tastes more roasted when using higher temperature.

Since the plant ingredients are released in a gentle manner, the vaporization cycle may be repeated with the same contents in the filling chamber. Depending on the four factors described above, the filling chamber contents may be reused multiple times until the aromas and fragrances are released completely.

If no more vapor is produced at the highest temperature, then the vaporization material is completely exhausted and must be replaced with new material. However, for the best aroma results it is advisable to replace the vaporization material before this point.

## 6. THE **MIGHTY** VAPORIZER

### Unpacking

The box contains all components as well as the Instructions for Use. Keep the Instructions for Use for future reference.

Remove the vaporizer and the accessories from the box. Immediately after unpacking, check whether the vaporizer, the accessories, the power adapter and the device plug are all included in the delivery and work properly. If you notice any defects, inform the seller or the delivery agent immediately.



The packing material (plastic bags, boxes etc.) must be kept out of the reach of chil-

dren as it is a potential source of danger.

Please dispose of the packing material in a proper and environmentally friendly manner.

We recommend keeping the original packaging in case it is required later (transport, Storz & Bickel Service Center etc.).

## 6. THE **MIGHTY** VAPORIZER

#### Power connection

Before connecting up the vaporizer, make sure that the information given on the power adapter type label corresponds to the local power supply voltage.

All parts of the electrical system must comply with currently applicable official regulations.

Place the heated vaporizer only on a hard, stable surface, and not on any soft or heat-sensitive material.

Take care that the power adapter cord cannot be damaged through kinking, crushing or pulling.



Improper installation may lead to personal injury or material damages, for which the

manufacturer cannot be held responsible.

## Application and operation



This vaporizer was developed for vaporizing the plant materials listed in the plant over-

view as well as their extracts. Any other use is inappropriate and potentially dangerous.

The user should always follow the instructions listed here for use and maintenance

If you have any concerns, or if there are any problems immediately switch off the vaporizer and pull the power adapter cord, if used, from the sock-

et. Do not try to remedy the defect yourself. Contact our Service Center directly.

After using the vaporizer and power adapter, allow them to cool down before placing them in storage.

#### Storage

Store the vaporizer and the power adapter in a dry place protected against the effects of weather and out of the reach of children or unqualified persons.

## In case of problems

If the power adapter has been in use, unplug it at the socket and ensure that no one can connect the vaporizer to the mains supply again without this being noticed.

Before any maintenance work is done, the vaporizer has to be switched off and the power adapter unplugged from the power supply.

Put the vaporizer in the original packaging, or pack it properly in other packing material, and send it to our Service Center.

## 6. THE **MIGHTY** VAPORIZER

#### Possible faults

#### Troubleshooting

Problem	Possible cause/remedy
<b>MIGHTY</b> cannot be switched on.	Please ensure that the <i>MIGHTY's</i> battery is charged or the vaporizer is connected via the power adapter to a functioning mains socket.
	If the vaporizer still does not work, then the device is faulty. In this case, disconnect from the mains without delay and get in touch immediately with our Service Center.
The display of the <b>MIGHTY</b> shows: ERR 001.	Battery temperature is too high. Allow the vaporizer to cool down.
The display of the <b>MIGHTY</b> shows: ERR 002.	Battery temperature is too low. Warm up the vaporizer.
The display of the <b>MIGHTY</b> shows: ERR 003.	The power adapter is not suitable. Please use an original Storz & Bickel power adapter or 12 volt car adapter.
The display of the <b>MIGHTY</b> shows: ERR 004.	The vaporizer is faulty. In this case, disconnect from the mains without delay and get in touch immediately with our Service Center.



If the preceding tips do not yield the desired results, or for any other defects or problems

not mentioned here, please unplug the power adapter and contact our Service Center immediately.



Do not open the vaporizer or the power adapter! Without special tools and specialized

knowledge, any attempt to open either of these devices will cause damage to them. Such an attempt will invalidate the warranty claim.

Do not try to remedy the defect yourself. Contact our Service Center directly.

## Disposal

If the vaporizer or the power adapter is irreparably damaged, please do not simply throw them away. As they are made of high quality, completely recyclable component parts, they should be brought to a material recycling center in your town or sent to our Service Center for disposal.

## 7. COMMISSIONING AND OPERATION



Do not leave the device unattended during operation. Place the **MIGHTY** Vaporizer

only on a hard, heat-resistant, flat, stable surface, never on soft surfaces or flammable material. Check whether the power adapter supply voltage corresponds to the voltage rating listed on the power adapter. The power adapter cord and power adapter must be in perfect condition. Connect the power adapter only to a properly installed socket

## 7.1. Charging the battery

Explanation of the battery charging display:

The battery charging display shows a battery symbol with six fields indicating the charging status. If the battery is almost discharged, the battery frame starts to flash; if fully charged, the frame and all six fields are visible.

The number of status fields visible depends on the extent of the battery charge.



Battery charging display



Check the housings of the vaporizer and the power adapter for signs of damage each

time before using or charing.

The battery charge of the new product has a level of up to 80%. Fully charge before using for the first time. The vaporizer may not be charged and neither vaporizer nor power adapter used if these are damaged.

The charging time for the battery depends on how old it is and how high the charge is on starting; it takes about two hours if the battery is completely discharged.

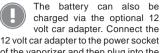
Connect the power adapter to the charging socket of the vaporizer and then plug into a suitable power socket.

Note: When the power adapter is plugged into the mains, the display lights up for a moment and the vaporizer vibrates for a short time. This is a functional check and indicates that the charging operation has started.

The battery charging display lights up and starts to flash, i.e. the battery is being charged. As soon as the battery is fully charged, the battery charging display stops flashing and indicates the charge level (full = all six fields).

Once the charging operation is complete, first disconnect the power adapter from the mains socket and then unplug from the vaporizer.

# 7. COMMISSIONING AND OPERATION



of the vaporizer and then plug into the cigarette lighter or suitable 12 V socket. Charge and complete the operation in the same way as with the power adapter (see Section 7.1. "Charging the battery").



Connecting the vaporizer using the power adapter or 12 volt car adapter



Batteries are specially assembled consumable items that can only be replaced by

Storz & Bickel when the MIGHTY Vaporizer is sent in to them.

Any attempt by the customer to replace the battery by him/herself is potentially dangerous and leads to loss of any claims under the warranty and exempts Storz & Bickel from any liability.

### Mains operation

The MIGHTY Vaporizer can also be operated with the power adapter or 12 volt car adapter, even when the batteries are completely discharged. Proceed as described in Section 7.1. "Charging the battery" and then connect up the vaporizer.

## Automatic switching off

The automatic switching off is used to save battery capacity so that the vaporizer can be used as long as possible without charging.

The device switches off automatically one minute after the last press of a button or the last application. The switching off of the vaporizer is indicated by a short vibration



A short press of the ON/OFF switch during operation can reset the automatic switchingoff to one minute.

## 7.2. Heating up

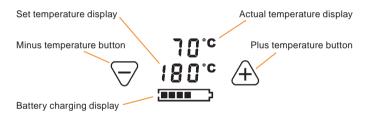
Switch on the device (heating up the vaporizer with full filling chamber and cooling unit mounted is recommended). To do this, press the orange ON/ OFF switch for at least one second. The vaporizer responds with a short vibration. The vibration does not take place if there is a fault.

## 7. COMMISSIONING AND OPERATION

The display signals that heating is in progress by showing the set and actual temperatures. Set the desired temperature using the temperature buttons to the left and right of the set temperature display. Heating up the

heat exchanger can take up to two minutes, depending on the set temperature and battery charge level. Once the set temperature is reached, this is signaled by a short double vibration.

## 7.3. Temperature setting



The temperature can be set between 40°C and 210°C (104°F and 410°F) (see Section 4. "Overview of plants").

When you press the plus button, the set value is increased, and when you press the minus button, the set value is decreased. When you briefly tap on the plus or minus button, the set values are increased or decreased respectively in 1-degree increments. If you keep the plus or minus button pressed, the set values start running continuously in the corresponding direction.

The current acutal temperature can be read from the upper line of the display.

#### Fahrenheit/Celsius

If you simultaneously tap on the plus button and the minus button, the display changes from degree Celsius to degree Fahrenheit and vice versa.

# 8. FILLING THE FILLING CHAMBER

Turn the cooling unit with a 90° rotation counterclockwise in order to remove it from the vaporizer.



Removal of cooling unit (with mouthpiece)

Always fill the filling chamber completely up to the plastic rim with ground plant material. Do not compress the plant material too much so that the airflow is not unnecessarily impeded. Remove any excess plant material left around the filling aperture so that it is clean and allows the cooling unit to be fitted



If the filling chamber is only partially filled, then the vaporization material may shift around: the hot air then bypasses the vaporization material, so that no vaporization can occur.



Filling chamber properly filled

If the filling chamber is not to be filled completely, it is recomended to place the included liquid pad over the herbs, and then mount the cooling unit on the vaporizer.





Filling chamber partially filled, with liquid pad placed on top

# 8. FILLING THE FILLING CHAMBER

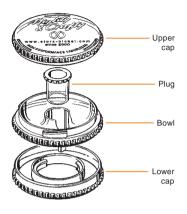
Take care that the screens are not obstructed with plant material. To guarantee optimal results, we recommend cleaning the screens after each vaporization cycle with the enclosed cleaning brush.

The upper screen especially can become clogged with plant material and so make inhaling difficult. In this case, remove the screen as in Section 10. (Disassembling, cleaning and assembling) and clean or insert a new screen.

Then re-mount the cooling unit by rotating it clockwise through 90°.

### 8.1. Filling aid

The filling aid supplied with the unit makes filling the filling chamber an easy and clean operation and serves as a magazine for transporting and storing plant material already ground in the herb mill



To fill the filling aid, remove the upper cap and fill the bowl incl. plug with ground plant material. Replace the upper cap and close it.



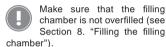
Filled filling aid (upper cap removed)

## 8. FILLING THE FILLING CHAMBER

# 8.2. Filling the filling chamber using the filling aid

Remove the cooling unit from the vaporizer and remove any residues that may be in the filling chamber. The filling chamber tool can be a help in doing this.

Remove the lower cap of the filling aid by turning counterclockwise. Place the filling aid on the vaporizer and attach by turning it clockwise. Remove the upper cap from the filling aid. Pull the plug and use it to fill a portion of plant material through the central opening into the filling chamber.



Fill the filling aid to the lower rim (see drawing to the right "The lower rim of the filling aid must be above the top level of the plant material")! Overfilling leads to clogging of the screens and can make inhaling more difficult.



Filling the filling chamber with the filling aid



The lower rim of the filling aid must be above the top level of the plant material

Then re-insert the plug into the central opening and screw on the upper cap of the filling aid. Unscrew the filling aid with a 90° rotation and screw on the lower cap again. Then re-mount the cooling unit by rotating it clockwise through 90°.

## 9. APPLICATION

Mount the cooling unit on the vaporizer and heat up. This ensures that both the filling chamber and the material to be vaporized are preheated and the vaporizing can begin as soon as the heating process is completed.



#### Caution! Hot surface!

After using the **MIGHTY** Vaporizer, do not touch any components of the filling chamber until they have cooled down again.

Once the vaporizer has reached the set temperature (set and actual temperatures are the same, also signaled by a short double vibration) and the mouthpiece is folded out, the inhaling process can then begin.



Using the MIGHTY Vaporizer

Take the mouthpiece between the lips, and inhale slowly and evenly for several seconds.

Please note the following about vapor generation: the more intense the vapors, the greater the impairment of the flavor.



A very high intensity (density) of the vapor can lead to irritation of the respiratory pas-

sages from the concentration of the aromas and fragrances.

In this case, the temperature should be lowered, so that the intensity of the vapors is reduced.



Inhale only half of air you can normally manage. Hold your breath for a few seconds and

exhale slowly. It is advisable to deliberately concentrate on your breathing process.

After vaporization, turn off the **MIGHTY** Vaporizer. To do this, press the orange ON/OFF switch for at least one second. The vaporizer acknowledges the switching off with a short vibration.

Pull the power adapter (if it is used) from the socket and disconnect from the vaporizer.

Allow the vaporizer and the power adapter to cool down before they are packed away.

When the vapors are cooled, it is inevitable that a small fraction is condensed on the internal surfaces of the cooling unit.

The component parts of the cooling unit, including the mouthpiece must be thoroughly cleaned on a regular basis to guarantee proper operation and pure flavor.

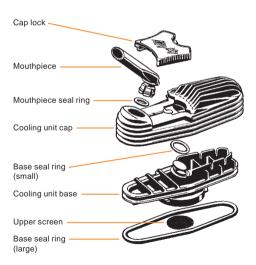
For hygienic reasons, it is also necessarv to clean these components when the vaporizer is to be used by a different person.



The condensate can be sticky. The cooling unit can be dismantled more easily when it first warmed up.

### Product overview of the MIGHTY Cooling Unit

The cooling unit consists of:



# 10.1. Disassembling and reassembling the MIGHTY Cooling Unit

Turn the cooling unit with a 90° rotation counterclockwise in order to remove it from the vaporizer.

Pull out the mouthpiece from the cooling unit cap, rotate slightly back and forth while doing this, and pull off the mouthpiece seal ring.



Pulling the mouthpiece from the cooling unit cap

Open the cap lock by pulling it rearwards.



Remove the cap lock from the cap by pulling up at one side.



Removal of the cap lock

Separate the cooling unit cap from the cooling unit base by pulling off the cap upwards.



Pull the cooling unit cap from the cooling unit base

Remove the large and small base seal rings. Lever out the large seal ring from the recess in the notch using the filling chamber tool.



Removal of the large base seal ring

Reassemble in reverse order.

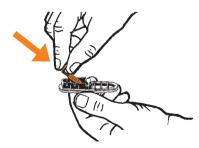


When assembling, make sure that seal rings are properly seated. The mouthpiece seal especially, must sit completely in

ring, especially, must sit completely in the cap and be no longer visible.

The upper screen must be inserted carefully into the groove provided. Disregarding this may allow plant particles to enter the cooling unit, so blocking this or be inhaled.

Push the upper screen downwards out of the filling chamber cap from above by using the filling chamber tool supplied.



Pressing out the upper screen

# 10.2. Cleaning the MIGHTY Cooling Unit

The cooling unit can be disassembled for cleaning purposes and then assembled again (see Section 10.1. "Disassembling and reassembling the *MIGHTY* Cooling Unit").

The cleaning brush, cotton swabs and paper or cotton towels may be used for cleaning. As solvent, we recommend alcohol (ethanol) or warm water with wash-up liquid.



Manual cleaning of the disassembled cooling unit



Do not immerse any plastic components in alcohol or ethanol for longer than an hour.

Extended contact with alcohol or ethanol can lead to discoloration or embrittlement of plastic parts.

Before assembling allow all component parts to dry properly.

After cleaning, check all component parts for surface damage, tears, softening or hardening, impurities, distortion and discoloration and set damaged component parts aside.



Warning! Alcohol (ethanol) is flammable and may easily ignite.



Sets of new cooling units may be ordered from www.storzbickel.com.

## 11. TECHNICAL SPECIFICATIONS

#### Power adapter:

Power consumption: 36 W

100-240 V / 50-60 Hz Supply voltage:

Output voltage: 12 V DC

### MIGHTY Vaporizer:

Supply voltage: 12 V DC

The voltage details are located on the respective type labels of the **MIGHTY** 

Vaporizer and power adapter.

Power required by MIGHTY Vaporizer: 36 W

Operating temperature: 5°C - 40°C / 41°F - 104°F

### Vaporization temperature:

adjustable between approx. 40°C - 210°C / 104°F - 410°F

Weight: approx. 230 g

Please unplug the power adapter from the mains socket to completely disconnect

from the mains power supply.

Subject to technical changes.

#### Manufacturer

Storz & Bickel GmbH & Co. KG Rote Str. 1

78532 Tuttlingen, Germany

# 12. **(** EDECLARATION OF CONFORMITY

The devices comply with the following EC Directives:

- ➤ DIN EN 60 335
- ➤ DIN EN 60 950
- ➤ Electromagnetic Compatibility 2004/108/EG

# 13. WARRANTY, LIABILITY, REPAIR SERVICE

# Manufacturer's representations and warranties

These representations and warranties are applicable to all end-customers (the "Customers" and each, individually, a "Customer") purchasing products (the "Products") sold by Storz & Bickel GmbH & Co. KG or Storz & Bickel America, Inc. (the "Company").

### Warranty and limitations

Company warrants solely to the original purchaser of the Products that for the warranty period (as defined below), the Products will be free from defects in materials and workmanship under normal use, and will conform to Company's published specifications of the Products. Notwithstanding the foregoing, Company retains its right to deviate from its published specifications due to the latest innovations and improvements in function and design of the Products. The foregoing warranty is subject to the proper storage, transportation and use of the Products, and does not include defects due to normal wear and tear or deterioration, including, but not limited to, defects in batteries, screens and similar parts subject to wear and tear.

Upon delivery, Customer shall immediately inspect the Products for conformity and visible defects. Customer shall give Company immediate written notice of any non-conformities or visible defects regarding the Products

and contact Company in writing concerning return or repair, as the case may be.

## Warranty

Customer shall notify Company in writing of any defects of the Products. Company's sole obligation under the foregoing warranty is, at Company's option, to repair or correct any such covered defect or to replace or exchange the Product, provided Customer has returned the Products with a copy of the original invoice to the Company or one of its authorized repair shops at his own cost. Any repaired, corrected, replaced or exchanged Products shall be subject to the warranty set forth in section "Warranty and limitations", following their repair, correction, replacement or exchange. If Company has received notification from Customer and no defects of the Product could be discovered. Customer shall bear the costs that Company incurred as a result of the notice

The warranty period for the **MIGHTY** Vaporizer begins on the date when the Product is physically delivered to the Customer's site, and is valid for twenty-four (24) months thereafter.

Company does not authorize any person or party to assume or create for it any other obligation or liability in connection with the Products except as set forth herein.

# 13. WARRANTY, LIABILITY, REPAIR SERVICE

All requests and notices from U.S. and Canadian customers under this warranty shall be directed to:

Storz & Bickel America, Inc. 1078 60th Street, Suite A Oakland, CA 94608

Phone: 510-451-1553 Fax: 510-451-2053

email:

service-america@storz-bickel.com

All requests and notices from all other Customers under this warranty shall be directed to:

Storz & Bickel GmbH & Co. KG Rote Strasse 1 78532 Tuttlingen, Germany

Phone +49-7461-969707-0 Fax +49-7461-969707-7

email: service@storz-bickel.com

The warranty set forth in section "Warranty and limitations" is made in lieu of all other warranties (whether express or implied), rights or conditions, and Customer acknowledges that except for such limited warranty, the Products are provided "as is." Company specifically disclaims, without limitation, all other warranties, express or implied, of any kind, including. without limitation, the implied warranties of merchantability and fitness for a particular purpose, non-infringement. and those warranties arising from a course of performance, a course of dealing or trade usage.

#### Liability

Handling of these Products is to be as stated in the Instructions for Use. The user accepts full liability for improper handling and usage of these Products. The intended application only refers to the plants named by us.

Repair of these Products is only to be done by us or one of our authorized customer services.

Only original Storz & Bickel parts are to be used.

Failure to comply with any of the points mentioned in these Instructions for Use release Storz & Bickel GmbH & Co. KG from any and all liability.

# 13. WARRANTY, LIABILITY, REPAIR SERVICE

### Limitation of liability

In no event shall Company be liable for any indirect, incidental, punitive, special or consequential damages, including but not limited to, damages for loss of profits, revenue, goodwill or use, incurred by Customer or any third party, whether in an action in contract, tort, strict liability, or imposed by statute, or otherwise, even if advised of the possibility of such damages.

Company's liability for damages arising out of or in connection with this agreement shall in no event exceed the purchase price of the Products. It is agreed and acknowledged that the provisions of this agreement allocate the risks between Company and Customer, that Company's pricing reflects this allocation of risk, and but for this allocation and limitation of liability, Company would not have entered into this agreement.

In jurisdictions that limit the scope of or preclude limitations or exclusion of remedies or damages, or of liability, such as liability for gross negligence or willful misconduct or do not allow implied warranties to be excluded, the limitation or exclusion of warranties, remedies, damages or liability set forth above are intended to apply to the maximum extent permitted by applicable law. Customer may also have other rights that vary by state, country or other jurisdiction.

The information contained in these Instructions for Use are based on our experience and is current and complete to the best of our knowledge and ability at the time of printing. Storz & Bickel GmbH & Co. KG does not accept responsibility for errors, omissions or incorrect interpretations of the contents or any information herein. Users are advised that all applications and uses of the Products described must conform to applicable local laws. ordinances and codes and users of the Products are advised that they are solely responsible for determining and assuring the suitability of any Product for the intended application.

#### Repair service

After the warranty period has expired, or if there are any defects which are not covered under warranty, our service department will repair the defect after providing the Customer with an estimate and receiving the payment.

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# www.storz-bickel.com

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## STORZ & BICKEL AMERICA INC.

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